



Privacy Statement

SETNA is committed to providing its members with the highest levels of customer service. This includes protecting the privacy of its members and ensuring a secure online experience.

In general, members can view the SETNA website and all the latest news and results without telling SETNA who they are or revealing any information about themselves. Sometimes however, SETNA needs to monitor website usage for web site and SETNA services development.

SETNA's Privacy Statement contains the following important information regarding the use of personal information.

- What is personal information?
- How SETNA collects personal information
- How SETNA uses personal information
- When SETNA discloses personal information
- Storage and security of personal information
- Access to personal information

1. What is personal information?

Personal information is information about an individual who can be identified, or whose identity could be reasonably ascertained, from the information.

2. How SETNA collects personal information

To deliver and enhance the services offered by SETNA, certain personal information is collected. SETNA collects personal information from individuals when:

- The individual registers to become a member
- The member enters a SETNA event or participation programme
- The individual participates in a SETNA course
- The individual requests information from SETNA
- The individual provides information to SETNA staff/committee
- The individual participates in a SETNA survey

3. How SETNA uses personal information

SETNA will only collect information that is necessary for them to carry out the primary purpose of providing services relating to: membership, education and events. Personal information may be used in order to:

- Provide the services required
- Internal accounting and administration
- Regulatory reporting and compliance
- Help SETNA to inform and identify other products or services that may be of benefit

SETNA will only share the information with England Netball and authorised third parties. The information may be held in both paper and electronic form.

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If SETNA sends any information about services or products that are not required, or a member does not want personal information disclosed to any other organisation (including related organisations) they can advise SETNA accordingly by writing to the Data Protection Officer.

If the member does not advise SETNA otherwise, they will be deemed to have confirmed their agreement on their own behalf and/or on behalf of others that they represent.

4. When we disclose personal information

SETNA discloses personal information to other organisations that is necessary to assist in providing services. The organisations include outsourced service providers who manage the services provided to members, including:

- the Association administrators;
- England Netball
- authorised third parties;
- Government and regulatory authorities and other organisations, as required or authorised by law

SETNA limits the use and disclosure of any personal information to such organisations for the specific purpose for which it is supplied.

When a member provides SETNA with personal information about other individuals, SETNA relies on that member to make the individual aware that the information has been provided to SETNA and for what purpose, and to whom it may be disclosed and also how they can access their information.

5. Storage and Security of personal information

SETNA stores personal information on a computer database. The personal information may be held in both paper file and computer file form. SETNA has implemented measures of a reasonable nature to ensure that all personal information is securely stored from misuse, loss and unauthorised handling.

6. Accuracy of personal information

SETNA takes reasonable steps to ensure that whenever personal information is collected or disclosed, it is accurate, complete and up to date.

7. Access to personal information

The member has a right to access their personal information, subject to some exceptions allowed by law. The member can gain access to their personal information by contacting SETNA. The member may also advise SETNA at any time about possible breaches of privacy, or inaccurate, incomplete personal information, which may have changed.